

Wilton Municipal Light and Power System

P.O. Box 781
220 W. Third St.
Wilton, IA 52778

Plant: (563) 732-2929
Office: (563) 732-2228
Fax: (563) 732-5380

The Board of Trustees & Employees of the Wilton Municipal Light & Power System WELCOME you to the CITY OF WILTON. We have listed below some information concerning your electric services which we hope you will find helpful and will keep for future reference. The Wilton Municipal Light & Power System is a municipal owned and operated power system serving the City of Wilton only.

The Mayor appoints a Board of Trustees and the City Council governs it. The Board of Trustees meets the 3rd Monday of each month at the Light Plant office. The meetings are open to the public.

Generating and distribution facilities are located at 220 W 3rd Street and are open from 7:00 AM until 3:30 PM, Monday through Friday. The office where business transactions can be directed is also located at this address and is open 8:00AM until 4:30PM, Monday through Friday.

Personnel are on call 24 hours a day, 7 days a week for emergency calls to restore power. During working hours, outages may be called to either 732-2929, which is the operating plant or 732-2228 which is the office. After working hours, outages may be reported by calling 732-2929, which will activate a pager system and you will be asked to leave a message.

A combined bill for City services (electric, water, sewer and garbage) is mailed the 1st day of each month. The bills are for a period of approximately 30 days. When paying your bill please return the top portion of the statement. If paying by check or money order, please make them payable to the CITY OF WILTON. Meters are read starting on or about the 15th day of each month. The bills are due and payable from the 1st through the 20th of the month without a penalty. After the 20th, a 1½% penalty is added to the amount due.

Failure to settle your electric account 12 days from the 20th of the month will result in a 24 hour disconnect door tag notice with a \$15.00 administration fee incurred. Special arrangements can be made on electric bills for verified hardship cases. Applications for this must be made and approved at the office.

The \$100.00 deposit which you made is required of all new electric customers. Rules concerning this deposit are set out on the Deposit Receipt which was given to you. Please retain this receipt for future reference.

We hope this information will be helpful to you. If you have any questions, please feel free to call or stop at the office and discuss this. We are here to provide you with the BEST SERVICE POSSIBLE.